



## COURSE DETAILS

" HR MANAGEMENT AND TEAM BUILDING "

SSD SECS-P/10\*

\* In case of an integrated course, the SSD (scientific disciplinary sector) should be written above only if all modules of the course belong to the same SSD, otherwise the SSD is to be written alongside the MODULE (see below).

DEGREE PROGRAMME:HOSPITALITY MANGAMENT

ACADEMIC YEAR 2021/22

## GENERAL INFORMATION – TEACHER REFERENCES

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## GENERAL INFORMATION ABOUT THE COURSE

INTEGRATED COURSE (IF APPLICABLE):NA

MODULE (IF APPLICABLE):NA

CHANNEL (IF APPLICABLE):NA

YEAR OF THE DEGREE PROGRAMME (I, II, III): II

SEMESTER (I, II): I

CFU: 6

## REQUIRED PRELIMINARY COURSES (IF MENTIONED IN THE COURSE STRUCTURE “ORDINAMENTO”)

N.A.

## LEARNING GOALS

The course aims at providing theories and tools related to human resources and team building with reference to the tourism industry.

## EXPECTED LEARNING OUTCOMES (DUBLIN DESCRIPTORS)

### Knowledge and understanding

Students will be exposed to theories and tools related to the understanding of human resources and to issues related to team building, motivation, leadership. At the end of the course the student will be able to analyse the performance of human resources in hospitality contexts.

### Applying knowledge and understanding

This subject will allow students to master and manage team building techniques and develop skills related to team communication and trust, interactive and interpersonal skills.

## COURSE CONTENT/SYLLABUS

People management, motivation, competences at work. Human resources development. Work organization, job design, commitment. Measuring and assessing individual and collective performance. Group organization and management. Team building techniques.

## READINGS/BIBLIOGRAPHY

References for study will derive from textbooks, case studies, interactive simulations, readings, papers from leading management journal.

Reference book: de Vita, P., Mercurio, R., Testa, F. (a cura di), (2007). *Organizzazione Aziendale: assetto e meccanismi di relazione*, Torino, Giappichelli, Chapters: Pref., 1, 2, 3, 4 (only par. 4.9), 6 (only par. 6.1, 6.2, 6.3), 7.

## TEACHING METHODS

The teaching will be delivered through lectures.

## EXAMINATION/EVALUATION CRITERIA

a) Exam type:

Exam type	
written and oral	
only written	X
only oral	
project discussion	
other	

In case of a written exam, questions refer	Multiple choice answers	
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to: (*)	Open answers	X
	Numerical exercises	

(\*) multiple options are possible

**b) Evaluation pattern:**

*Students' knowledge related to:*

- *Motivation;*
- *Team Building;*
- *HR management tools.*