

TEACHING UNIT OF HR MANAGEMENT & TEAM BUILDING

BA course in Hospitality Management

Teaching unit

Undergraduate A.A. 2020/2021

Professor: Paolo Canonico

☎ 081675327

email: pcanonic@unina.it

SSD

CFU

Year (I, II o III)

Semester (I o II)

Eventual pre-requisite (specify the teaching unit): none

LEARNING OUTCOMES

Knowledge and understanding
Students will be exposed to theories and tools related to the understanding of human resources and to issues related to team building, motivation, leadership. At the end of the course the student will be able to analyse the performance of human resources in hospitality contexts.
Applying knowledge and understanding
This subject will allow students to master and manage team building techniques and develop skills related to team communication and trust, interactive and interpersonal skills.
Any other learning outcomes, considering:

SYLLABUS

People management, motivation, competences at work. Human resources development. Work organization, job design, commitment. Measuring and assessing individual and collective performance. Group organization and management. Team building techniques.

REFERENCE BOOKS AND ARTICLES

References for study will derive from textbooks, case studies, interactive simulations, readings, papers from leading management journals. Reference book: de Vita, P., Mercurio, R., Testa, F. (a cura di), (2007). <i>Organizzazione Aziendale: assetto e meccanismi di relazione</i> , Torino, Giappichelli, Chapters: Pref., 1, 2, 3, 4 (only par. 4.9), 6 (only par. 6.1, 6.2, 6.3), 7.

ASSESSMENT METHODS AND CRITERIA

Students knowledge related to: Motivation Team building Hr management tools

EXAM'S STRUCTURE

The final exam is based on	Written and oral		Only written	X	Only oral	
Project work and relative discussion						
Other (specify)						
In case of written exam	Multiple choice		Open ended (no more than one page)	X	Numerical exercises	

TEACHING UNIT OF HR MANAGEMENT & TEAM BUILDING

BA course in Hospitality Management

Teaching unit

Undergraduate A.A. 2020/2021

Written exam (in %: 100%)	
<i>Average number of multiple choice questions</i>	
<i>Average number of multiple choice questions</i>	3
<i>Average time</i>	35
Oral exam (30%)	
<i>Average number of questions for the oral exam</i>	
<i>Average time for the oral exam</i>	
Evaluation	The oral exam will be assessed on the basis of the accuracy of the answer, the clarity of the presentation and the ability to make connections

NOTES

--